

# NPU-M Public Safety 2009 News

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**Next Meeting June 4, 2009 (6:30 – 8:00 PM)**

**Meeting Location 2009**

Central Atlanta Library  
2<sup>nd</sup> Floor Conference Room  
One Margaret Mitchell Square,  
Atlanta, GA 30303  
404-730-1700

*For information on parking go to Central Atlanta Progress >Get Around >Parking*

## NPU-M Public Safety News!

Mike Renshaw, from Mesa, AZ, is now Director of Bureau of Code Compliance and has been on the job for about six months. As we all know, the bureau was in chaos. As a community, we lost support and communication about what work was being done to correct issues that impacts our quality of life. According to Mike, the work in the bureau is trending up.

- In the first 3 months of this year, the bureau of compliance has double the amount of compliance cases closed (1300 cases in March compared to 700 in January).
- Code officers are working from the court house steps, for foreclosure proceeding, to follow-sales
- Since November of 2008, the time to perform and inspection has been reduced to 48 hours
- Junk vehicles can now be hauled away from vacant or occupied property in 72 hours. If the vehicle is inoperable or has expired tags – it can be considered "junk". This is a new ordinance since November of 2008. The bureau is currently lining up a towing service.

It does take a couple of weeks to find the owners of homes that are open and vacant. After determining the owner, the code officer issues an open and vacant citation and in some cases they may provide other warning violations. On inspections, the code officers are hanging placards which provide notice that house is not fit to be habituated. If you see someone remove the placard, call 911.

There are 19 code officers serving the City of Atlanta. John Berry is the new code officer for Zone 5. These officers are broken into teams that consist of 14 code compliance officers and 5 court compliance teams.

All code requests are now handle manually. Coming in August 2009, an automatic process will be in place to handle all code compliance issues. This should improve the service and provide more tracking and accountability.

The Bureau of Code Compliance has seen a decrease in the number of cases called in. The bureau was averaging 800 to 900 cases called in a month. That number is down by 30%. They are asking for citizens to start reporting cases to them again.

There are four methods by which the Bureau of Code Compliance receives violation notices. They encourage constituent involvement as they do their part to ensure a better, safer City of Atlanta. Below are the acceptable methods for submitting a code violation. <http://www.atlantaga.gov/government/planning/codescompliance.aspx>

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- **Phone**—Contact the Bureau of Code Compliance at 404.330.6190, Monday through Friday between the hours of 8:15 am and 5:00 pm to speak with a customer service representative. After normal business hours, all phone calls will be routed to their voice message system.
- **Print and Fax**— Click on and print a form, then fax it to their office at 404.658.7084.
- **Area Survey**—During an inspection of a specific property, Code Enforcement Officers may also conduct an area survey for additional code violations that exist on adjacent properties.
- **Email/Web Submission**—Complete an online form, to send an inquiry to the Bureau of Code Compliance at [codesrequests@atlantaga.gov](mailto:codesrequests@atlantaga.gov).

**Operation High Five** will roll out every 4 to 5 months. Within 90 days of submission, a resolution will be made on our top five of some action taken. These addresses have been reported to code compliance....

586 East Avenue, at the corner with Glen Iris Drive	67 Daniel St.
508 Boulevard Place	60 Daniel St
Abandoned building, corner of East Ave and Fortune St	61 Daniel St.
#1 392 Angier Court	52 Daniel St.
Wheat Street Gardens	496 Old Wheat St.
315 Irwin Street, Atlanta, GA 30312	Henderson Place Apartments/ Grape St. and Irwin Ave.
22 Mitchell St Atlanta, GA 30303	559/552 parkway drive Atlanta, GA 30354
637 Willoughby	586 East Ave NE Atlanta, GA 30312

The Neighborhood deputy program is gone.

### **Other Reports:**

**Atlanta Police Report** – There were over 30 cars stolen in the last two weeks using a red tow truck.

**MARTA Report** –According to MARTA, the bus shelters belong to them, but the sidewalk belongs to Atlanta Police. Recommendation was to look at the revenue generated by the Shelters. If APD has to manage the shelters, maybe they should be getting the advertising revenue. This concept was passed on the Jay Tribby, Chief of Staff, for Kwanza Hall District 2 City Council person to review.

**Neighborhood Watch** – New signs have been approved for Downtown Atlanta condos and lofts that have signed up for Neighborhood watch.

***STOP CRIME on property! Keep your car clean (if the car makers that leave it....you shouldn't either.) Tell your OTP (outside the perimeter) friends and family!***